



MULLEN
COUGHLIN^{LLC}
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May 3, 2023

VIA E-MAIL

Office of the Attorney General
6 State House Station
Augusta, ME 04333
E-mail: attorney.general@maine.gov

Re: Triad Business Bank - Preliminary Notice of Data Event

To Whom It May Concern:

We represent Triad Business Bank (“the Bank”) located at 1501 Highwoods Boulevard, Suite 103, Greensboro, NC 27410, and are writing to notify your office of an incident that may affect the security of certain personal information relating to three (3) Maine residents. The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this preliminary notice, the Bank does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

On or about January 27, 2023, the Bank became aware of suspicious activity relating to an employee’s email account. The Bank immediately took steps to secure all email accounts and launched an investigation with assistance from qualified professionals, including legal counsel and forensic specialist to determine the nature and scope of the activity. The investigation revealed that there was unauthorized access to a single employee’s email account for a limited period of time between January 24, 2023, to January 27, 2023.

Although the investigation was unable to confirm whether the unknown actor viewed any emails or attachments while in the account, we could not rule out the possibility that some information contained within the account may have been impacted. Therefore, in an abundance of caution, the Bank undertook a comprehensive and resource-intensive review of the contents of the email account again with assistance from outside professionals, to determine whether sensitive information was present in the emails at the time of the incident. That process was recently completed, and it was determined that certain information was present in the impacted email account. The information that could have been subject to unauthorized access includes name and

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Social Security number. The Bank will be notifying affected individuals and will update your Office when such notice occurs.

Upon discovering the incident, the Bank moved quickly to investigate and respond to the incident, assess the security of the Bank systems, and identify potentially affected individuals. Further, the Bank notified federal law enforcement regarding the incident. The Bank is also working to implement additional safeguards and training to its employees.

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-6836.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Carolyn Purwin Ryan". The signature is written in a cursive style with a large initial "C".

Carolyn Purwin Ryan of
MULLEN COUGHLIN LLC

CPR/tty